

Client and Care Partner Council Minutes

Date: November 28th, 2024

Time: 10:00am – 11:30am

Location: McCormick Dementia Services Boardroom

Attendees:

Staff: Becky Clark, McCormick Dementia Services Director; Natalie Kozinska, Administrative Assistant; Sonja Radoja, Social Worker

Caregivers: David H., Muriel A., Marny H.

Agenda Item	Discussion Items and Decisions	Actions Required
Welcome and Announcement of New Co-Chair	<ul style="list-style-type: none"> • Congratulations to the council’s new co-chair – Marny! 	
Annual Survey Results	<ul style="list-style-type: none"> • The council reviewed the draft of the annual survey at its last meeting, survey has now closed and results have been summarized • There was a 57% response rate • The council reviewed the comparative analysis- minor spelling and formatting errors were noted • If council members discover any edits that need to be made, they are welcome to send those to Becky • Once results are finalized, they will be posted in the front lobby of the day program and on McCormick Care Group’s website 	
Relationship-Centred Care Action Team	<ul style="list-style-type: none"> • Natalie reviewed McCormick’s relationship-centred philosophy of care • McCormick has recently reinstated the relationship-centred care (RCC) action team, which aims to put RCC into practise throughout McCormick Home and McCormick Dementia Services • The RCC action team has been working on initiatives surrounding person-first language, a document with examples of this was shared with council members • More information about RCC can be found at https://mccormickcaregroup.ca/resources/relationship-centred-care/ 	
December Open House	<ul style="list-style-type: none"> • The day program hosted its first open house since 2019 in June and it was very well received • A holiday open house will be held during the week of December 9th from 1:30-2:30pm each weekday • Care partners of those currently attending the day program can RSVP to Natalie, they are asked to come in on a day that their person already attends • Musical entertainment will be taking place every day • Alternative programming will be offered in the education room – feedback received from the June open house asked for more options for those who may not enjoy the music 	

<p>Part-Time Social Work Hours</p>	<ul style="list-style-type: none"> • Currently, the day program has three full-time social workers • Nancy O'Regan was brought on in a part-time position to assist with the McCormick Mobile pilot project • Nancy will be staying on in a temporary part-time, 3 days/week position to assist with assessing new day program clients, the enhanced care partner education program, and other tasks to support the social work team • Recruitment is currently underway for a temporary part-time social worker for 2 days/week (opposite to Nancy's schedule) • Catherine Robson is currently participating in a social work mentorship program through University of Chicago • Approval has been received to hire a permanent educator position for 7.5 hours/week - this person will be responsible for care partner education programs, webinars, and potential staff education programs 	
<p>Upcoming: Coffee Chat with McCormick Dementia Research</p>	<ul style="list-style-type: none"> • Riley Cleverdon with McCormick Dementia Research will be hosting coffee chats with care partners on December 9th and 11th • The purpose of this event is to learn what is most important to care partners at McCormick, so that we can design future research questions the benefit the needs of our community members • Interested care partners can e-mail Riley at rcleverdon@mccormickcare.ca 	
<p>Round Table</p>	<ul style="list-style-type: none"> • Discussion was had regarding the annual survey question that asks "Did the help received from McCormick Dementia Services contribute with ability to stay at home" - council agreed that this is a difficult question to answer as there may be many services that assist with this, it is more about how they work together to keep people at home • Muriel asked about having a list of programs that take place in the day program - Becky to ask Elizabeth about providing this • Becky spoke about day program tours that have been provided to care coordinators from Ontario Health atHome - these have been positively received and helps with strengthening the relationship between the two organizations 	

Next meeting: Thursday, January 23rd, 2025 at 10:00 a.m.